



July 26, 2007

To Whom It May Concern:

Magnolia Regional Health Center has been doing business with Alliance Collection Service since November 2003. The Sales and Marketing Director, Ken Dulaney, is absolutely wonderful to work with. He sold us on Alliance a long time before we actually signed the contract. He has delivered on every promise that he made us. You can always depend on Ken when you have problem. He works hard to get it taken care of immediately.

Alliance Collection Service has established an outstanding rapport with our facility. Their ability to continually increase their collections has been outstanding. Jeff Chambers, President, is highly respected both personally and professionally by everyone that knows him. He is always available if you need anything. They also have a great office staff. They are always helpful, professional, and courteous. Working with them makes our jobs easier.

Alliance Collection Service does an excellent job for our facility. I would highly recommend them to do business with your organization. Please let me know if I can provide you with any further information.

Respectfully,

Tammy Dees
Collection Manager
MRHC Patient Financial Services
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